



CHALAMBAR
Golf Club

**REWARD
YOURSELF**





Welcome to Chalambar Golf Club **Club Mix Rewards**

Club Mix Rewards is the Chalambar Golf Club rewards program that rewards you for your loyalty. It's our way of thanking our members by offering discounts, special benefits and exclusive offers.

How many tiers are there?

The REWARDS program is a FOUR tier system with each tier offering special benefits. Required points below.

REWARDS TIERS	
Platinum 10,000 P.A	Gold 2,500 P.A
Silver 500 P.A	Bronze Entry

The more points you earn when using your card to purchase goods and services, the higher the tier you can achieve and the greater the benefits available to you. Rewards are offered to members based on their tier. The tier is based on the points earned in a 12 month rolling period.

How do I earn points?

You earn points when you use your membership card making purchases at the Club.

Rewards	Platinum	Gold	Silver	Bronze
Earn points in Food \$1 spent = 1 point	★	★	★	★
Earn points in Beverage \$1 spent = 1 point	★	★	★	★

How can I use my points?

When you earn points you can then use them to pay for food, beverages, and other goods in the Club.

Can I receive a monthly loyalty bonus?

Depending on your tier you will also receive a bonus point multiplier on the points that you have earned when using your card. Monthly loyalty bonus points are allocated automatically at 8am on the first day of the following month.

Rewards	Platinum	Gold	Silver	Bronze
Monthly Loyalty Bonus	50%	20%	10%	

What other additional bonus points can I earn?

Depending on your tier you will also receive visitation points when you swipe your card at the entrance terminal. Points are allocated on the first swipe per person per day.

Rewards	Platinum	Gold	Silver	Bronze
Daily Loyalty Bonus Points	100	50	20	10

Birthday bonus points

Depending on your tier you will also receive a birthday bonus when you swipe your card at the entrance terminal during the month of your birthday. Points are allocated on the first swipe per person during the month of the member's birthday.

Rewards	Platinum	Gold	Silver	Bronze
Birthday Bonus Points	5,000	2,000	1,000	

All bonus points are considered a gift and are not included in the points earned tally and are not counted in determining member's rewards level.

Do I get discounts?

When using points to pay for food and beverages you can receive a discount.

Rewards	Platinum	Gold	Silver	Bronze
Discount on Food & Beverage when paying by points	50%	20%	10%	

What are my points worth?

100 points is equivalent to \$1



How can I check my tier?

You can check what tier you are in at any point of sale terminal, the entrance kiosk or simply ask a staff member.

How can I check my points balance?

You can check your points balance at the entrance kiosk or by asking one of our staff. Please note the points indicated are the balance of points that you have, not the points you have earned in the past 12 months.

How do I move up a tier?

By the 15th of each month your points up until the end of the previous month will be reviewed, if you have earned the required amount of points in the preceding 12 month period you will be moved up a tier.

Can I go down a tier?

On the 15th of January & 15th of July your points up until the end of the previous month will be reviewed and your tier adjusted accordingly.



Do points expire each year?

By 30th June of each year points earned by gold, silver and bronze tiers should be redeemed for rewards, all unused points will be forfeited. All points forfeited will count towards future tiering.

Points for the platinum tier do not expire unless a breach of the rules occur.

Other information

Membership and any accrued points or rewards are not transferable or redeemable for cash. Suspended, excluded or expelled members forfeit accrued points. A full list of rules is available at the club upon requests or on the website.

Can I opt out of Club Mix Rewards?

You are able to opt out of Club Mix Rewards at anytime by notifying the General Manager in writing.



Club Mix Rewards

Benefit	Platinum	Gold	Silver	Bronze
Use points to purchase food and beverage	★	★	★	★
Discounted food and beverage (pay by points)	50%	20%	10%	
Use points to purchase gift cards	★	★	★	★
Access to member promotions	★	★	★	★
Additional offers as determined	★	★	★	★
Birthday bonus points	5000	2000	1000	
Daily loyalty door swipe points	100	50	20	10
Additional bonus point multiplier	50%	20%	10%	
Non expiration of reward points	★			